

# Corporate Skills Training Solutions

<b>Organizational</b>	<b>Management</b>	<b>Employee</b>
Competencies and the Organization	360 Degree Feedback	Auditing
Customer Relationship Management	Benchmarking	Customer Driven Organization
Human Resource Management	Change Leadership	Effective Meetings
Human Resource Management – Recruitment	Change Management	Effective Teamwork
Introduction to Strategic Management	Coaching and Mentoring	Enterprise Dynamics
Leadership	Creative Problem Solving	Group Dynamics
Leadership and Delegation	Employee Absenteeism	Interpersonal Skills
Leadership and Influence	Employee Motivation	Interviewing Skills
Marketing	Effective Complaint Handling	Personal Productivity
Organizational Behaviour	Facilitation Skills	Presentation Skills
Organizational Culture	Job Analysis	Selling Professional Services
Organizational Issues	Job Design	Technical Report Writing
Organizational Structure	Managing Conflict	Telesales
Project Management	Negotiation Skills	Time Management
Strategy, Leadership and Culture	Performance Appraisal	
Strategic Management and Measurement	Quality Management	
The Excellent Organization	Strategic Decision Making	
The Work Organization	Stress Management	
	The New Manager	
	Training Needs Analysis	